

# MIDWEST COMMUNITY FEDERAL CREDIT UNION

## VISA TERMS AND CONDITIONS

In this agreement the words "you", "your", and "cardholder" means or refers to all persons who sign the application for this VISA credit card loan plan. "We" or "Us" refer to **Midwest Community Federal Credit Union**. "Card" means the VISA Credit Card and any duplicates or renewal we issue. "Account" means your VISA Credit Card Line of Credit account with us. "Convenience Checks" means any convenience checks issued by the Credit Union. This is the Cardholder Agreement and Disclosure Statement that governs the use of your Account. **Please read it and keep it for your records.**

### ACCOUNT ACTIVATION AND USE

You do not have to sign this Agreement in order for the Account to be activated. This Account is established to enable you to obtain goods and/or services from businesses that honor the Card and/or Convenience Checks. Upon receipt of your new Card(s) you must sign the back of them immediately. Additionally, the Account enables you to receive a Cash Advance through any participate automatic teller machine ("ATM") or any other establishment authorized to process and grant you a cash advance ("Cash Advance").

### RESPONSIBILITIES

You may not use your Card(s) for any illegal or unlawful transaction and we may decline to authorize any transaction that we believe poses an undue risk of illegality or unlawfulness. We may also deny authorization for any Internet gambling transaction. You also promise not to let someone else use your Card(s) or Convenience Checks. If you do, you are agreeing with us that you authorize all use that person makes of your Card(s) and/or Convenience Checks.

### LOSS OR THEFT OF CARD

You promise to notify us immediately upon discovering that your Card has been lost or stolen. Phone us at:

1-800-449-7728 or write us at:  
08770 State Route 66 • Defiance, OH 43512

### CREDIT LINE

The approval of your application will establish a self-replenishing Line of Credit for you and notify you of its amount when we issue the Card. You agree not to use the Card or incur advances so as to exceed this credit limit. If you do, you promise to pay the amount in excess of the credit limit on demand. We will not assess any overlimit fees on your Account. However, we may decline any transaction that would cause you to exceed your credit limit. You may request an increase to your credit line in a method accepted by the Credit Union.

### PROMISE TO REPAY

You promise to repay us for all credit extended pursuant to authorized use of the Card(s), plus FINANCE CHARGES and fees provided in this agreement. If this loan plan is signed by two persons, each of you promises separately and jointly with the other to repay all such credit, FINANCE CHARGE, and fees.

### CREDIT INFORMATION

You authorize us to investigate your credit standing when opening, renewing or reviewing your Account and you authorize us to disclose information regarding your Account to credit bureaus and other creditors who inquire about your credit standing within applicable laws.

### PROTECTIONS FOR UNDERAGE CONSUMERS

If you are under age 21, you will need to show that you are able to make payments or you will need a cosigner in order to open a credit card account. If you are under age 21 and have a card with a cosigner and want an increase in the credit limit, your cosigner must agree in writing to the increase.

### MONTHLY PAYMENT

Each month we will mail you a statement of your credit card loan Account as required by law. You promise to pay at least the Minimum Payment shown on each statement by the Due Date stated therein. The amount of the Minimum Payment will be **\$10.00 or 2%** of the New Balance shown on the statement, whichever is greater, plus any unpaid portion of Minimum Payments shown on earlier statements. The **2%** of the New Balance will be rounded off to the nearest higher dollar. If a statement shows a New Balance of less than **\$10.00**, you promise to pay that New Balance in full by the Due Date shown on that statement. If you make extra or larger payments you are still expected to make at least the minimum payment each month your Account has a balance (other than a credit balance). The Credit Union also has the right to demand immediate payment of any amount by which you are over your credit limit. For your convenience, your payment Due Date will always fall on the same date each month.

### FINANCE CHARGE

We calculate the **FINANCE CHARGE** on the Account by applying the periodic rate to the **Average Daily Balance** (excluding new transactions). The Average Daily Balance is calculated separately for Purchases and Cash Advances by totaling each day's daily balance and dividing the total by the number of days in the billing cycle. The Purchase daily balance

is calculated by taking the previous balance of Purchases, adding new Purchases, minus payments, minus credit vouchers and plus or minus adjustments. The Cash Advance's daily balance is calculated by taking the previous Cash Advance balance, adding new Cash Advances and Cash Advance Fees, minus payments and plus or minus adjustments. Finance Charge is imposed on Cash Advances from the day they are made and on Purchases from the date of each Purchase. However, no Finance Charge will be imposed on Purchases if the **entire** New Balance shown on the statement on which those Purchases **first appear** is **paid in full** by the Due Date shown on that statement. This Due Date will be on average 25 days from the statement closing date and will always fall on the same date each month.

### ANNUAL PERCENTAGE RATE (APR)

The Fixed Visa Classic **ANNUAL PERCENTAGE RATE (APR)** for Purchases and Cash Advances is 14.75%. The Daily Periodic Rate used to compute the **FINANCE CHARGE FOR PURCHASES AND CASH ADVANCES** is .0404%.

The Variable Visa Gold **ANNUAL PERCENTAGE RATE (APR)** for Purchases and Cash Advances is up to 18%. The Variable Daily Periodic Rate used to compute the **FINANCE CHARGE FOR PURCHASES AND CASH ADVANCES** is up to .0493%.\*

The Fixed Visa Platinum **ANNUAL PERCENTAGE RATE (APR)** for Purchases and Cash Advances is 8.99%. The Daily Periodic Rate used to compute the **FINANCE CHARGE FOR PURCHASES AND CASH ADVANCES** is .0246%.

\*The rate is determined by adding 4.0% to the prime rate. The Prime Rate is published in The Wall Street Journal. Changes in the Prime Rate will cause changes in the Annual Percentage Rate (APR). Changes in the Annual Percentage Rate (APR) will occur on the first day of the billing cycle. Rates are subject to change monthly. The maximum rate is 18%.

### DEFAULT

You will be in default if you fail to make any Minimum Payment by the Due Date shown on your statement. You will also be in default if your ability to repay us is materially reduced by a change in your employment, an increase in your obligations, bankruptcy or insolvency proceedings involving you, your death or your failure to abide by this Agreement. We have the right to demand immediate payment of your full Account balance if you default, subject to our giving you any notice required by law. To the extent permitted by law, you will also be required to pay our collection expenses, including court costs and reasonable attorney's fees.

### LATE PAYMENTS

If we do not receive your Minimum Payment by the Due Date listed on your statement, you may have to pay a late fee of up to \$25.00 per statement billing cycle, until the time your credit card balance is paid current.

### ALLOCATION OF PAYMENTS

Subject to applicable law, your payments may be applied to what you owe the Credit Union in any manner the Credit Union chooses. Typically, payments are applied in this order:

1. To Late Charges previously billed
2. To Finance Charges previously billed
3. To Cash Advances previously billed
4. To Purchases previously billed
5. To Finance Charges not yet billed
6. To Cash Advances not yet billed
7. To Purchases not yet billed

If a payment is not sufficient to cover the Finance Charge already billed on your statement(s) the remainder of that Finance Charge will be collected from later payments and will not be added to the average daily balance of Purchases or Cash Advances. A payment by check returned for any reason will be charged a fee of up to \$30.00.

### PARTICIPATION FEE

There is no annual fee charged for the Credit Union VISA.

### SECURITY INTEREST

Your savings are security for this contract. By signing this contract you give us a security interest called a pledge in all present or future shares or deposits in the Credit Union which you have the right to withdraw for your personal use. In addition, your Account is secured by all other shares you have in any individual or joint account with the Credit Union, except for shares in an Individual Retirement Account or in any other account that would lose special tax treatment under state or federal law if given as security. These other shares may be withdrawn unless you are in default under this agreement. You authorize the Credit Union to apply the balance in your individual or joint share accounts to pay any amounts due on your Account if you should default. Collateral securing other loans you have with the Credit Union may also secure this loan, except that a dwelling will never be considered as security for this Account, notwithstanding anything to the contrary in any other agreement.

### RETURNS AND ADJUSTMENTS

Merchants and others who honor the Card may give credit for returns or adjustments and they will do so by sending us a credit slip which we will post to your Account. If your credits and payments exceed what you owe us, we will hold and apply this credit balance against future Purchases and

Cash Advances, or if it is \$1.00 or more, refund it on your written request or automatically after three months.

#### MERCHANT DISPUTES

We are not responsible for the refusal of any plan merchant or financial institution to honor your Card. We are subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the Card only if you have made a good faith attempt, but have been unable to obtain satisfaction from the plan merchant, and: (a) your purchase was made in response to an advertisement we sent or participated in sending you; or (b) your purchase cost was more than \$50.00 and was made from a plan merchant in your state or within 100 miles of your home. Any other disputes you must resolve directly with the merchant.

#### CHANGES TO THIS AGREEMENT

The Credit Union may change or amend the terms of this Agreement from time to time.

#### RIGHT TO CANCEL

You may terminate this Agreement at any time by sending us your request in writing. Termination by you or the Credit Union will not affect your obligation to pay the Account balance plus any finance and other charges you owe under this Agreement. The Card(s) you receive remain the property of the Credit Union and you must return the Card(s) upon request. The Credit Union has the right to require you to pay your full Account balance at any time after your Account is terminated, whether it is terminated by you or the Credit Union. We can reduce your credit limit or cancel this Agreement for good cause, including your breach of this Agreement or our adverse redetermination of your creditworthiness. If this is a joint Account, any one of you may terminate the account and the termination will be effective for all of you.

#### FOREIGN TRANSACTIONS

Foreign Transaction Fees and purchases and cash withdrawals made in foreign countries and foreign currencies will be debited from your account in U.S. dollars. The conversion rate to dollars will be determined in accordance with the operating regulations established by VISA International. Currently, the currency conversion rate used to determine the transaction amount in U.S. dollars is generally either a government-mandated rate or the wholesale rate in effect the day before the transaction processing date, increased by one percentage point. The currency conversion rate used on the processing date may differ from the rate that would have been used on the purchase date or cardholder statement posting date.

#### CASH ADVANCE BY MACHINE

If automated teller machines or other electronic devices are available while this Agreement remains in effect which make it possible for you to obtain a Cash Advance by use of your Card(s) in such a machine, we will furnish you with a secret personal identification number (PIN). Your use of that number together with your Card(s), in getting a Cash Advance from such a machine is agreed to constitute your signature for purposes of such Cash Advance. You agree to keep your PIN secret, and you also agree that you will not write the PIN on your credit card nor on any item you keep with your card.

#### CONVENIENCE CHECKS

We may send you Convenience Checks which can be used to obtain cash or pay for goods or services up to the amount of your available credit limit unless the amount will cause you to exceed your credit limit. Convenience Checks will be charged against your credit limit, processed as CASH ADVANCES and accumulate **FINANCE CHARGES** from the date the check posts to your Account. Convenience Checks may only be used by the person whose name is printed on them. You may not use Convenience Checks to pay an amount which you owe us under this or any other Agreement. We will not return any paid Convenience Checks to you. We may decline to honor your Convenience Check if you are over your credit limit, you are in default, your Account privileges have been cancelled, or your Card has expired. You may stop payment on a Convenience Check by notifying us in writing at **08770 State Route 66, Defiance, OH 43512** or by calling us at **419-783-6500**. If you call, you must confirm the request in writing within fourteen (14) days. Your written request must contain the account number, cardholder name, check number(s), check amount, and payee information. There may be a \$30.00 stop payment fee per item or series of items.

#### REPLACEMENT CARD

In the event that any additional or replacement cards are issued for any reason other than the issuance of a new card, a fee in the amount of \$10.00 may apply.

#### OTHER BENEFITS / CARD ENHANCEMENTS

The Credit Union may from time to time offer additional services to your Account, such as travel accident insurance or CU Rewards Points, at no additional cost to you. You understand that the Credit Union is not obligated to offer such services and may withdraw or change them at anytime.

#### COPIES OF DOCUMENTATION

You will be given copies of sales drafts or cash advance drafts you sign when you use your Card(s). Be sure to keep them. Also be sure to keep the monthly statements we send you. You will be charged \$10.00 per request per item for each copy of a monthly statement or for each copy of a cash slip

that you request. If it is found that it is a billing error, you will not be charged this fee. This fee will be treated as a Purchase on your statement.

#### NO WAIVER

The Credit Union can delay enforcing any of its rights any number of times without losing them.

#### EFFECT OF AGREEMENT

This Agreement contains our complete contract relating to this loan plan and applies to every transaction relating to it even though a sales or cash advance draft you sign or credit slip may contain different terms.

#### YOUR BILLING RIGHTS KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

#### *Notify Us In Case of Errors or Questions About Your Bill*

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

#### **In your letter, give us the following information:**

- Your name and account number
- The dollar amount of the suspected error
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your savings or draft account, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us three business days before the automatic payment is scheduled to occur.

#### *Your Rights and Responsibilities After We Receive Your Written Notice*

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write us within ten days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

#### *Special Rules for Credit Card Purchases*

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true: (a) The purchases must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50.00 (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.) (b) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify. (c) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address indicated on the front of this statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

**NOTICE TO CONSUMERS:** This disclosure is accurate as of September 2015 and is subject to change. For more information, call us at (419) 783-6500.



Federally Insured By The NCUA.

## Credit Card Disclosure Information

VISA Classic  
\$300-\$5,000

VISA Platinum  
\$5,000-\$25,000

Interest Rates and Interest Charges		
Annual Percentage Rate (APR) for Purchases	<b>14.75%</b> fixed.	<b>3.99%</b> introductory APR for 6 months, based on the date the account is opened. After that, your APR will be <b>8.99%</b> fixed.
APR for Cash Advances and Balance Transfers	<b>14.75%</b> fixed.	<b>3.99%</b> introductory APR for 6 months, based on the date the account is opened. After that, your APR will be <b>8.99%</b> fixed.
Penalty APR and When it Applies	<b>NONE</b>	
How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge you any interest on purchases if you pay your entire balance by the due date each month.	
Minimum Interest Charge	<b>NONE</b>	
For Credit Card Tips from the Consumer Financial Protection Bureau	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at: <a href="http://www.consumerfinance.gov/learnmore">http://www.consumerfinance.gov/learnmore</a>	

Fees	
Annual Fee/Set-up and Maintenance Fees	<b>NONE</b>
Transaction Fees	
Balance Transfer	<b>NONE</b>
Cash Advance	<b>NONE</b>
Foreign Transaction	<b>1%</b> of each transaction in U.S. dollars.
Penalty Fees	
Late Payment	Up to <b>\$25</b>
Over-the-Credit Limit	<b>NONE</b>
Returned Payment	Up to <b>\$30</b>
Other Fees	
Card Replacement	<b>\$10</b>

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