



Float Member Service Representative

Position Overview:

Float Member Service Representatives may have days scheduled at any location (Defiance, Bryan, Napoleon). Computer literacy is required and cash handling or banking experience is preferred.

Responsibilities Overview:

- Greet and acknowledge members
- Process member transactions
- Build rapport with members
- Open and maintain member accounts
- Assist members with online services
- Navigate a variety of member interactions in a positive and professional manner
- Hold a high degree of confidentiality
- Adequately address member inquiries and promote the CU's products/services

You may be the perfect candidate if you are...

- Honest
- Punctual
- Friendly
- Team oriented
- Great at written and verbal communication
- Comfortable with technology
- Experienced in customer service
- Willing to work at Defiance, Napoleon, and Bryan locations

All are welcome. Midwest Community Federal Credit Union is an Equal Opportunity Employer. Resumes may be submitted to Midwest Community's HR Manager, Sondra Manon at smanon@midcomm.org.

Imagine a different possibility at Midwest Community - <https://youtu.be/urpMrK2y5kk>