



## Float Member Service Representative

### Position Overview:

Float Member Service Representatives may have days scheduled at any location (Defiance, Bryan, Napoleon). Computer literacy is required and cash handling or banking experience is preferred.

### Responsibilities Overview:

- Greet and acknowledge members
- Process member transactions
- Build rapport with members
- Open and maintain member accounts
- Assist members with online services
- Navigate a variety of member interactions in a positive and professional manner
- Hold a high degree of confidentiality
- Adequately address member inquiries and promote the CU's products/services

### You may be the perfect candidate if you are...

- Honest
- Punctual
- Friendly
- Team oriented
- Great at written and verbal communication
- Comfortable with technology
- Experienced in customer service
- Willing to work at Defiance, Napoleon, and Bryan locations

All are welcome to apply. Midwest Community Federal Credit Union is an Equal Opportunity Employer. Interested candidates may forward a resume to Midwest Community's HR Manager, Andrew Scharlacken at [ascharlacken@midcomm.org](mailto:ascharlacken@midcomm.org).